

Chris Sandve
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January 22, 2024

Patrick Wruck
Commission Secretary and Manager
Regulatory Services
British Columbia Utilities Commission
Suite 410, 900 Howe Street
Vancouver, BC V6Z 2N3

Dear Patrick Wruck:

**RE: British Columbia Utilities Commission (BCUC or Commission)
British Columbia Hydro and Power Authority (BC Hydro)
2023/2024 Annual Report to the Legislature**

BC Hydro writes in response to the BCUC's request on January 3, 2024, for information regarding energy sales, sales volume, and number of customers as of December 31, 2023, all of which is provided in Attachment 1.

The number of customers receiving Residential, Commercial/Small Industrial, Large Industrial, and other service as of December 31, 2023, is shown below.

BC Hydro notes we have made two changes to our reporting compared to the previous year:

- The City of New Westminster is no longer excluded from BC Hydro's energy sales, sales volume and number of customers. We have reassessed our reporting methodology and it is now included in the Other category for the number of customer accounts; and
- Two accounts for Corix Multi-Utility Services Inc. (Sun Rivers and Sonoma Pines) as reported in the Regulated Electricity Sales table on page 82 in the BCUC's Annual Report 2021/22 are excluded in BC Hydro's energy sales, sales volume and number of customers, so that data is not double counted in the BCUC Annual Report.

Category	Number of Customer Accounts ¹
Residential	1,984,310
Commercial/Small Industrial	225,724
Large Industrial (Transmission)	203

Category	Number of Customer Accounts ¹
Other ²	3,277
Total	2,213,514

¹ For clarity, the Number of Customers data provided in past and current submissions represents the number of customer accounts.

² Includes Irrigation but excludes street lighting customers.

For further information, please contact Alicia Henderson at bchydroregulatorygroup@bchydro.com.

Yours sincerely,



Chris Sandve
Chief Regulatory Officer

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Enclosure