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January 19, 2022

Patrick Wruck Commission Secretary and Manager Regulatory Support British Columbia Utilities Commission Suite 410, 900 Howe Street Vancouver, BC V6Z 2N3

Dear Patrick Wruck:

RE: British Columbia Utilities Commission (BCUC or Commission) British Columbia Hydro and Power Authority (BC Hydro) 2021/2022 Annual Report to the Legislature

BC Hydro writes in response to the BCUC's request on January 4, 2022 for information regarding energy sales, sales volume and number of customers as at December 31, 2021, all of which is provided in Attachment 1.

The number of customers receiving Residential, Commercial/Small Industrial, Large Industrial and other service as at December 31, 2021 is shown below.

Category	Number of Customer Accounts ¹
Residential	1,924,516
Commercial/Small Industrial	220,716
Large Industrial (Transmission)	205
Other ²	3287
Total	2,148,724

1. For clarity, the Number of Customers data provided in past and current submissions represent the number of customer accounts.

2. Includes Irrigation but excludes street lighting customers.

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For further information, please contact Chris Sandve at 604-974-4641 or by email at <u>bchydroregulatorygroup@bchydro.com</u>.

Yours sincerely,

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Chris Sandve Chief Regulatory Officer

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Enclosure